

ClinCard Reference Guide: Approver

How to login to ClinCard

1) Login to <u>www.clincard.com</u>.



- 2) Enter your login and password as provided to you. Keep in mind that your login and password are case sensitive so make sure to use capital letters as necessary.
- If you have difficulty logging into <u>www.clincard.com</u>, please click on the "Forgot username and password?" link, enter your email address, and click "Reset my password." This will instantly send you an email with a link allowing you to reset your password.
 Note: You can also call Greenphire's site support team at 215-609-4378.

How to approve a payment

- 1) Login to <u>www.clincard.com</u>
- 2) You will be automatically brought to the "Payment Approvals" page upon log-in. If you need to return here from another screen, you can click on "Payment Approvals" in the toolbar.



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3) If there are payments pending your approval, you will see these listed on the page.

Payment Approvals													
								Unchecked payments will continue to wait for approval.					
Selected Totals By Currency Type (Displaying 1 - 9 of 9 pending payments available)													
					US DOLLAR								
0.00 USD													
FILTER BY:	DATE RANGE	STUDY	SUBJECT ID										
AM	OUNT		ТҮРЕ	DATE	STUDY	SUBJECT ID	IN REVIEW ?	ADD NOTE					
	25.	.00 USD	Miscellaneous Payment	14-Sep-2018	00 - ALL STUDY - UAB ALL STUDY - UAB		No	Type to add note					
Notes: Was issued card 51678085 in system but given card 71677608. Visit 1													
			Requester:	Rebecca Whittle									
	25.	.00 USD	Miscellaneous Payment	14-Sep-2018	00 - ALL STUDY - UAB ALL STUDY - UAB	-	No	Type to add note					
			Notes:	was issued card 5167809	3 in system but given card 216	77616							
			Requester:	Rebecca Whittle									

4) You can review the payments on the page. Notice that it is possible to filter the payment requests you are viewing by date range, by study, and by subject ID. (Note: If there were no payments to approve, you would see the below)



There is nothing left to approve.



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5) In order to approve payments, you select each that you want to approve, and then click on "Approve Selected." You can also choose payments to decline, if necessary.

Payment Approvals													
APPROVE SELECTED	DE	CLINE SELECTED	CANCEL			Unche contir	cked payments will uue to wait for approval.						
Selected Totals By Currency Type (Displaying 1 - 9 of 9 pending payments available)													
				US DOLLAR									
25.00 USD													
FILTER BY: DATE RANG	E STUDY	SUBJECT ID											
AMOUNT		ТҮРЕ	DATE	STUDY	SUBJECT ID	IN REVIEW ?	ADD NOTE						
	25.00 USD	Miscellaneous Payment	14-Sep-2018	00 - ALL STUDY - UAB ALL STUDY - UAB		No	Type to add note						
		Notes: Requester:	Was issued card 51678085 in system but given card 71677608. Visit 1 ster: Rebecca Whittle										

6) You can include a note, if you would like, explaining why you are approving/declining the payment.

Email alerts will be sent twice daily to inform you that there are payments pending your approval. These messages are sent at 6am and 4pm EST

Hello Debbie,

You have pending items available for review on https://clincard.com. The item(s) are as follows:

The following payments are pending:

Payment of \$25.00 for subject unknown in the 00 - ALL STUDY - UAB study Payment of \$25.00 for subject unknown in the 00 - ALL STUDY - UAB study Payment of \$25.00 for subject unknown in the 00 - ALL STUDY - UAB study Payment of \$25.00 for subject unknown in the 00 - ALL STUDY - UAB study Payment of \$25.00 for subject unknown in the 00 - ALL STUDY - UAB study Payment of \$500.00 for subject C113076 in the 00 - ALL STUDY - UAB study Payment of \$25.00 for subject unknown in the 00 - ALL STUDY - UAB study Payment of \$25.00 for subject unknown in the 00 - ALL STUDY - UAB study Payment of \$25.00 for subject unknown in the 00 - ALL STUDY - UAB study Payment of \$25.00 for subject unknown in the 00 - ALL STUDY - UAB study Payment of \$25.00 for subject unknown in the 00 - ALL STUDY - UAB study